

2020 GSGCF Cookie Program Girl Scout Cookie Booth Etiquette and Guidelines

All Girl Scouts must follow the rules and guidelines listed on the Permission and Responsibility Agreements, Girl Scout Cookie Family Guide, and Troop Cookie Guides. The rules and regulations are designed to ensure girl safety, excellent customer service, and promote a successful, fair, fun, and safe cookie season.

Booth Etiquette Rules

- Minimum of one registered and background screened adult and at least one registered girl. No tag-a-longs.
- Arrive and leave on time.
- Booths should be set up a minimum of 15 feet from doors or remain in the location designated by store.
- Booths at Publix locations must conclude by 7:00 p.m.
- Store locations cannot grant permission to stay any later than the allotted time as GSGCF has agreements with corporations for specific times/dates.
- Store managers may cancel booths for any reason.
- If a store manager asks booth attendees to leave the store location, do so immediately. Politely thank the store manager and notify the SU Cookie Coordinator and/or Product Program Department.
- Do not ask the store location to make announcements regarding booth sales.
- Girl should allow entering/exiting customers to approach them and never approach customers as they enter or exit the store.
- Girls are in charge of selling the cookies. Adults are there to provide guidance and handle money for younger Girl Scouts.
- Donation jars are not allowed.
- Girls must remain close to their booths at all times; no running around or approaching people inside the store location.
- Girl Scouts are polite and should never yell to customers to attract sales, block access to store entrance, or employ aggressive sales techniques.
- No eating at the booth location.
- No smoking at the booth location.
- Keep cell phone usage to a minimum and focus on customer engagement.
- Remove all trash, including empty cookie boxes with you. Store trash receptacles are not public trash or recycling.
- Before leaving the location, one girl and one adult should thank store location.

Thank you in advance for all you do, enjoy cookie season!